

# Service Contracts

Keep your systems running at optimum performance



## Why consider a service contract?

Regular maintenance of your filtration and mist extraction equipment is crucial to avoid poor performance, prevent unplanned downtime, and keep your systems compliant with the relevant Health & Safety regulations. Our service contracts are the perfect way to ensure sustained performance, productivity and worker protection, and may even save you money!

## The benefits of regular maintenance

- Ensure optimum system performance
- Increased productivity
- Consistent quality levels
- Early detection of potential problems
- Reduced downtime
- Machine cleanliness
- H&S compliance
- Peace of mind



## Cost savings

An agreed servicing schedule allows you to better plan your maintenance budget, giving you a predictable spend. Should you need an unplanned visit from one of our engineers, existing service contract customers benefit from a priority response at discounted rates, along with special prices for consumables, spares, and top-ups of oil/fluids.





## What's included?

We tailor our service contracts to your specific requirements, so you pay for as much or as little support as you need. Typically, our contracts include:

- An agreed number of preventative maintenance visits per year to carry out 75+ checks in accordance with machine manufacturer and supplier guidelines, and to advise on any potential issues that may be starting to appear
- Oil testing by our laboratory in Germany to advise on filtration efficiency, contaminants, cobalt levels and other issues that may affect the grinding process and operator Health & Safety
- Testing of mist extraction units on connected machines to report on efficiency and compliance with Health & Safety guidance concerning emissions in the workplace
- Scheduled gas leak testing on chiller systems, in accordance with regulations

## Customer perks



Priority response



Free telephone diagnostic support



Preferential call-out rates



Online diagnostics (Vomat units)



Discounted spare parts

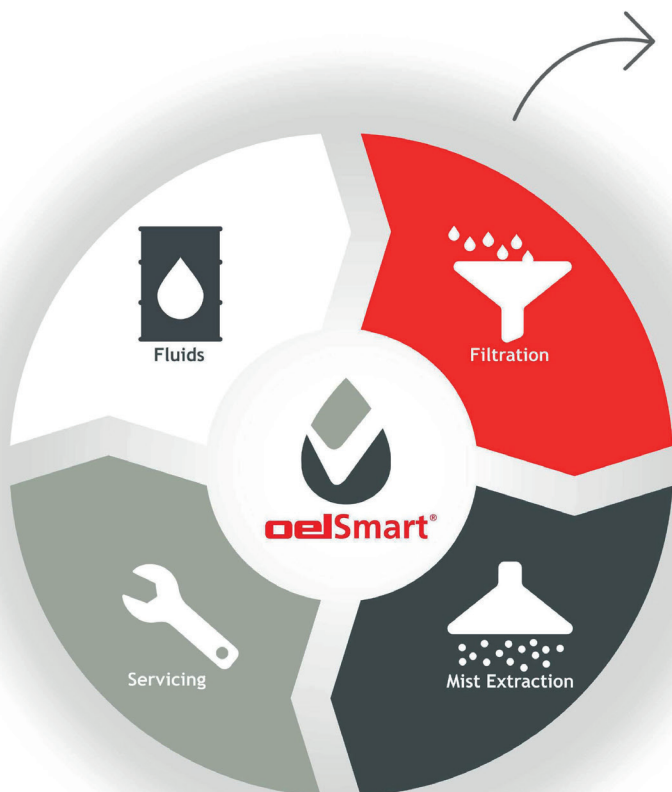


Discounted oelheld top-ups



## Why Choose Us?

As an oelheld UK Service Contract customer you will receive priority treatment from an experienced UK-wide team that is committed to providing the highest quality of service, tailored to your requirements.



All service contracts are delivered with our oelSmart® management philosophy in mind. By taking a proactive and whole-system approach, we ensure your fluids and associated systems are working in synergy and optimised for sustained performance, productivity and worker protection.

To discuss your requirements with our technical service team please call us on  
01745 814 777

**oelheld**  
innovative fluid technology

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